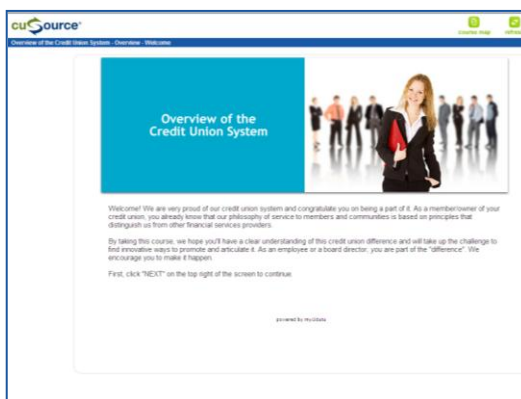


Overview of the Credit Union System course helps employees **SHARE** our Competitive Advantage

In May, CUSOURCE Knowledge Network announced the re-launch of the *Overview of the Credit Union System* eCourse.

The “make over”. The difference. The redesigned course is easier to navigate, up-to-date with added flexibility. A great resource for both new and experienced employees, it helps employees answer such questions as, “What *is* the credit union difference?” & “What *is* our competitive advantage?”



Read what your peers say about this course:

“Can I just say that I love this course...I just took it and was very impressed by the ‘just right’ level of in-depth information that it provided. I’ll definitely be recommending this course for all of our staff.”

~ Sonia Ryan, Manager of HR, Coastal Financial Credit Union

One of the goals of this course is to engender a feeling of pride and passion about sharing “our story” with both prospective as well as current credit union members. [Learn more...](#)

[Register today](#), and discover the make-over difference!

Transition Complete!

June 15th was the official date for the transition of client support from CUSOURCE® regional offices to a centralized delivery of support from the Toronto office. The success of this transition wouldn’t have been possible without the cooperation and support of our clients—Thank you!

Watch for a formal introduction of our new Client Solutions Team in the September edition of eNews.

Important Dates for Fall 2010

Plan NOW for fall: Add these to your fall learning plans and enjoy the rest of your summer.

Fall Cohorts

Registration Closes: October 1st
Groups start: October 4th

[Register](#) for the July 21 PowerHour Webinar to [learn more...](#)

2011 National Course Calendar
Watch for the August 31st release.

RMA eCase Studies - Facilitated Debrief and Discussions for Commercial Lenders:

Upcoming eCase Study Dates:

Dream Saucers: Sep 22

Tilley Toys: Oct 20

Road Runner Bridge & Road Repair Company: Nov 25

Quality Home Health Care: Dec 15

Watch for more details in the September eNews.

The next CUIC® exam is Nov. 17th

Students who wrote the June 16 exam should receive transcripts in the mail within the next two weeks.

Reminder: We have a NEW Toll Free Number!



1.888.367.1386

This toll free number connects you with

Client Solutions where one of our friendly staff will answer your day-to-day service and information inquiries Monday through Friday from 7:30 a.m. to 7:30 p.m. ET.

Did you know that....

...Instructor-Led-Training Course Calendars can be found on the [CUSOURCE® LMS](#).

Log in today to find out more on [CUSOURCE®](#) training for your employees.

To locate, login to [CUSOURCE® LMS](#), then go to "Catalogue"> By Topic> Course Calendars

July 2010 PowerHour Webinar Schedule

Please note:

- Webinars start at 1:00 p.m. ET unless otherwise listed
- Registration deadline is 1 day prior to the webinar

Sign up today for the following [free Power Hour](#) information webinars.

Cohorts - If you Don't Like to Learn Alone...

- Wednesday, July 7
- Wednesday, July 21

MSR Accreditation Program - What is it?

- Tuesday, July 13

Space in each session is limited so register now!

To sign up, login to [CUSOURCE® LMS](#), then go to "Catalogue"> By Topic> Webinars

Next edition of eNews: Week of September 6th

Have a safe and enjoyable Summer!