



January 2010

## Introducing *SkillSoft* eLibrary: More choice, more value, same great price

Happy New Year! We're delighted to start 2010 with offering you *more choice, more learning opportunities and more value*. With this in mind, we would like to introduce you to the new, expanded eLearning Library - now called *SkillSoft* eLibrary.

*SkillSoft* eLibrary will contain all of the familiar online courses you've come to expect from CUSOURCE Knowledge Network's foundational library, plus hundreds of new eLearning options. *And, it is being offered at the foundational eLearning library price of just \$99 per individual 12 month license.*

Set to officially launch on February 1, 2010, the *SkillSoft* eLibrary will give your employees access to 350 additional business skill courses, more than 100 desktop skill courses, the Management Development Series (MDS), and the Project Management Library. That's more than 1,000 courses, all under one simple, easy to navigate eLibrary.

In addition to expanding the collection of courses, this eLibrary will be divided into curricula, or topic areas, making it easier to find the training you need. Curricula will include: Sales Support, Team Building, Management and Operations, and much more.

For more information, click [here](#) to read our news release. To see the new eLibrary, log in to the [CUSOURCE® LMS](#), click on the green "Catalogue" icon, then on *SkillSoft* eLibrary.

### Important information for current users:

If you currently subscribe to the eLearning Foundational Library, the Project Management Library, or if you purchased a Management Development Series (MDS) offering in the last 12 months, you will migrate automatically to the new *SkillSoft* eLibrary on or before January 18, 2010. If you purchased a MDS offering more than 12 months ago you will be contacted regarding options to migrate to the new *SkillSoft* eLibrary.

While the *SkillSoft* eLibrary is under construction, some users may notice temporary changes. Please contact your [Regional Office](#) for support if you experience temporary issues connecting to previously purchased libraries.

### Important Dates

- *CUIC*® March 2010 Exam registration is now open and closes **February 12**. For anyone who registered in their *CUIC* course between Dec. 1, 2008 and Feb. 28, 2009, this is their last opportunity to write an exam.
- Registration for the Spring *CUIC* Cohorts (online learning groups) closes **Feb.21**. The number of seats is limited so register soon. Click [here](#) for more information.
- **March 1<sup>st</sup>**: Registration closes for the March/April 2010 **Supervisor Orientation to the MSR Accreditation Program**. Give your managers and supervisors the tools to integrate this great accreditation program into performance requirements. Session runs from March 16 to April 4.

### Important reminders

- Starting January 2010, all CUSOURCE Knowledge Network monthly statements will be distributed electronically.
- New pricing for most *CUIC* products takes effect this January. For more information, login to [CUSOURCE® LMS](#) > Catalogue > *CUIC* Courses and Programs.

For more information about any of the items in *eNews*, contact your [Regional Office](#).

## January and February 2010 Power Hour Webinar Schedule

Sign up today for the following free *Power Hour* information webinars. Please note:

- Webinars are at 1:00 pm ET unless otherwise listed
- Registration deadline is 1 day prior to the webinar

Space in each session is limited, sign up now!

**Cohorts - What are they?**

Tuesday, January 26.

Tuesday, February 2 and 16.

**The MSR Accreditation Program - What is it?**

Wednesday, January 27.

Wednesday, February 3 and 17.

**Meet the LMS**

Wednesday, February 10.

**RMA *eMentor* - "Industry Resources"**

Wednesday, January 20.

**Linking Employee Performance Management and Development**

Wednesday, January 27, 2 - 3 p.m. ET.

To see the full list of upcoming webinars, see the current [webinar schedule](#). To sign up, login to [CUSOURCE® LMS](#), then go to "Catalogue"> By Topic> Webinars.

## Webinar Spotlight: RMA *eMentor* - "Industry Resources"

Wednesday, January 20, 1 - 2 p.m. ET. *Free*.

Explore the deep goldmine of resources in the RMA *eMentor* -- one step at a time -- starting with the "Industry Resources" section.

This session is the first of a series of information webinars devoted to exploring the many resources offered by the *eMentor*. Presented by Karl Dopf, an avid user of resources included in the RMA *eMentor* during his years in commercial credit in the BC credit union system.

## Webinar Spotlight: Linking Employee Performance Management and Development

Wednesday, January 27, 2 p.m. - 3 p.m. ET. *Free*.

Identifying employee development needs and giving them a context for their learning activities can be a challenge. This webinar will introduce Halogen Software and provide an overview of this performance management tool designed for the financial services sector. To sign up, login to [CUSOURCE® LMS](#), then go to "Catalogue"> By Topic> Webinars.

## IFRS Webinars:

### What Lenders Need to Know about the new International Financial Reporting Standards

CUSOURCE Knowledge Network and PricewaterhouseCoopers bring you a webinar to help your staff prepare for the change in the way business financial statements are presented in Canada. The change will take effect in 2011.

Choose a webinar session from 6 different dates. All webinars are held on Tuesdays: February 9, 16, 23; March 2, 9, and 16.

Time: 2 p.m. ET. Duration: 1 ½ h.

Cost: \$195 per connection fee.

Click [here](#) for other important information about this webinar.

## Coming Soon...

### CUSOURCE Knowledge Network WebMeeting: Cost-efficient training & online meeting space

CUSOURCE Knowledge Network is pleased to provide credit unions with the option to access the *WebMeeting* tool - our virtual space for online meetings and presentations, webinars, and on-demand training.

*WebMeeting* combines real-time desktop sharing with phone conferencing. Your credit union will have a number of *WebMeeting* packages to choose from, depending on your needs.

Stay tuned for more information!

## [New in 2010: for Commercial Lenders!](#)

4 Case Study webinars with facilitated discussion offer a lively, hands-on way to build lending skills and personal networks. Designed for commercial lenders with a **minimum of 18 months experience** or for those who are taking on an underwriting role, each case study, prepared by the Risk Management Association (RMA) looks at a different company, presenting a real-life situation.

February 17: Dream Sauces

March 25: Tilley Toys

April 21: Road Runner Bridge and Road Repair Company

May 19: Quality Home Health Care Inc.

Duration: 1 hour. Cost: \$60 p/p per webinar.

Click [here](#) for important information including facts about the case studies and how to register.

### [RMA Diagnostic Assessment \(CU01-RMA-DIA\)](#)

Working with its Canadian members, RMA has modified its longstanding online Diagnostics Assessment for Canadian practitioners. The Diagnostic is used to identify knowledge and skill gaps in 7 critical competency areas, from Financial Accounting, to Loan Management and Structuring, and more.

RMA offers a Certificate of Proficiency for those who achieve an acceptable score on all competency areas of the Diagnostic Assessment.

Cost: \$195 CDN for CUSOURCE Knowledge Network subscribers (usually \$200 US). Click [here](#) for more.

### [RMA Fundamentals Exam](#)

These modular exams are based on the 10 fundamental Best Practices in Commercial Lending (CA) on the RMA *eMentor*. Complete the readings online, take the exam online and receive immediate feedback from the RMA. For new commercial lenders and those preparing to enter the field.

Cost: *Free*. Click [here](#) for more.

## [New edition of the \*CUIC® Products and Services\* course now available](#)

The 7th edition of the *CUIC Products and Services* course (CU00-185) is now available. Detailed revisions to Module 2 (Trust Services) include the addition of Tax-Free Savings Accounts and Registered Disability Accounts. Choice of Self-Study or Cohort (online learning group).

Coming Soon...

### [HARVARD ManageMentor: online mentoring for managers](#)



CUSOURCE Knowledge Network is pleased to announce that through a partnership with HARVARD Business Publishing, you soon will have desktop access to an engaging, management skill-developing resource: Harvard ManageMentor.

ManageMentor offers practical advice, downloadable tools and time-saving tips on over 40 topics that draw on new research and established thought leaders to help managers apply new skills and information on the job, right away.

#### **ManageMentor Webinars:**

Check out one of the Harvard ManageMentor information webinars coming up on Thursday, February 11, 18 and 25.

Time: 1 p.m. ET. Cost: *Free*.

ManageMentor will be available by the end of January 2010. Watch for details.