

CUSOURCE Credit Union Knowledge Network National Webinar Schedule

We start on time to ensure that you get the most from these webinars. Remember, you can register 24 /7/365 on our web-based learning management system. To find the webinar you want, enter either the code or part of the webinar title in the Catalogue Search field on your Learner home page. Click GO.

For *CUDA* Exam Prep Information, [click here](#). For RMA e-Case Study Debrief & Discussion, [click here](#).

Note: This schedule is updated periodically so please check for new editions on a regular basis.
The webinars are free **unless otherwise indicated**.

May 2010 <i>Power Hour</i> Webinars	Event Date	Start Time	Register By
<p>Meet the LMS</p> <p>Come and meet one of your closest colleagues in your career development - the CUSOURCE Learning Management System (LMS). Whether you're new to your organization or just need a refresher, we highlight the features of the Learner homepage, show you how to find things in our vast, rich library and touch on the Manager mode, depending on the make up of the group.</p> <p>Host and Presenter: Sharron Taylor</p>	<p>May 3</p> <p>CU16-MLMS-LNC-03May10</p>	<p>1:00 pm ET</p>	<p>May 1</p>
<p>MSR Accreditation Program - What Is It?</p> <p>Yes! There is an accreditation for MSRs/FSOs and call centre reps. This unique program is gaining momentum across the country. We invite you -HR professionals, MSR managers and supervisors, MSR/call centre reps. - to learn more about the program and the credit unions that are using it to set and recognize performance standards.</p> <p>Host and presenter: Sharron Taylor</p>	<p>May 4</p> <p>CU16-MSRP-LNC-04May10</p>	<p>1:00 pm ET</p>	<p>May 2</p>



May 2010 <i>PowerHour</i> Webinars	Event Date	Start Time	Register By
<p>Cohorts - If you don't like to learn alone....</p> <p>A <i>CUIC</i>[®] cohort provides a supported and supportive learning environment. If you haven't written a formal exam in years, if you find a particular <i>CUIC</i> course topic challenge or if you really want to interact with others taking the same course, then joining a cohort sounds right for you. Find out "everything you ever wanted to know" about these online learning groups.</p> <p>Host and Presenter: Sharron Taylor</p>	<p>May 5</p> <p>CU16-CWAT-LNC-05May10</p>	<p>1:00 pm ET</p>	<p>May 3</p>
<p>The MSR Start Series...A Roadmap for Success</p> <p>The MSR Start Series is more than courses. It is a program that provides both managers and MSRs with a clear line of sight - a roadmap to success. The Manager's and Employee's guide start with Day 1 and maps the employee's development into year 2 and beyond. The customizable roadmaps and appendices allow managers and employees to track and measure progress. Find out why this program is described as "time and cost effective" and enables "consistency across the organization".</p> <p>Host: Sharron Taylor Presenter: Michelle Manary, Learning Consultant</p>	<p>May 12</p> <p>CU16-MSRS-LNC-12May10</p>	<p>1:00 pm ET</p>	<p>May 10</p>
<p>Introducing the <i>CUDA</i>[®] Program - Get on Board!</p> <p>So, you're a new board director with lots of questions. There is help! Or maybe, you're a seasoned director who wants to strengthen corporate governance practices at your credit union. We have information for you, too. Join us for this 1-hour webinar. We'll walk you through the <i>CUDA</i> Program, the national director accreditation and share numerous examples of what other credit unions are doing with regard to director development.</p> <p>Host: Joan Ellis Presenter: Alisdair Smith</p>	<p>May 12</p> <p>CD06-CUDA-GOB-LNC-12-May10</p>	<p>3:00 PT</p>	<p>May 10</p>

May 2010 <i>PowerHour</i> Webinars	Event Date	Start Time	Register By
<p>Mentors for Managers? Meet Harvard ManageMentor</p> <p>ManageMentor from Harvard Business School Publishing helps to build, refresh and hone management and leadership skills on-the-job. This online resource contains tools, tips and advice in over 40 different areas that support aspiring and current managers/leaders respond to daily challenges. Find out "everything you ever wanted to know" about ManageMentor. Join us.</p> <p>Host: Joan Ellis Guest: Doug Ross, Employee Development Learning Solutions (EDLS)</p>	<p>May 19</p> <p>CU16-MHMM-LNC-19May10</p>	<p>1:00 pm ET</p>	<p>May 17</p>
<p>Quality Home Care eCase Study: Discussion & Debrief</p> <p>See last page of this document for details.</p> <p>Fee: \$60 per person</p> <p>Host: Andrew Melanson Facilitator: Larry Davies</p>	<p>May 19</p> <p>(CU06-RMA-FD-QH)</p>	<p>1:00 pm ET</p>	<p>May 11</p>
<p>Professional Accreditations for Credit Union Employees. Want 1? Which 1 is for u?</p> <p>The credit union system has awarded nationally recognized professional designations since 1972. In this knowledge-based economy, everyone wants credentials. Employers want to see them. Employees need to have them. If your career is in financial services, then join us on this webinar for a virtual guide to CU accreditations.</p> <p>Host & Presenter: Sharron Taylor</p>	<p>May 26</p> <p>CU16-PACU-LNC-26May10</p>	<p>1:00 pm ET</p>	<p>May 24</p>



June 2010 <i>Power Hour</i> Webinars	Event Date	Start Time	Register By
<p>Mentors for Managers? Meet Harvard ManageMentor</p> <p>ManageMentor from Harvard Business School Publishing helps to build, refresh and hone management and leadership skills on-the-job. This online resource contains tools, tips and advice in over 40 different areas that support aspiring and current managers/leaders respond to daily challenges. Find out “everything you ever wanted to know” about ManageMentor. Join us.</p> <p>Host: Joan Ellis Guest: Doug Ross, Employee Development Learning Solutions (EDLS)</p>	<p>June 2</p> <p>CU16-MHMM-LNC-02Jun10</p>	<p>1:00 pm ET</p>	<p>May 27</p>
<p>Cohorts - If You Don't Want to Learn Alone</p> <p>A <i>CUIC</i>® cohort provides a supported and supportive learning environment. If you haven't written a formal exam in years, if you find a particular <i>CUIC</i> course topic challenge or if you really want to interact with others taking the same course, then joining a cohort sounds right for you. Find out “everything you ever wanted to know” about these online learning groups.</p> <p>Host and Presenter: Sharron Taylor</p>	<p>June 9</p> <p>CU16-CWAT-LNC-09Jun10</p>	<p>1:00 pm ET</p>	<p>June 7</p>
<p>MSR Accreditation - What Is It? Why Earn it?</p> <p>The MSR Accreditation tells MSRs/FSRs that they have “arrived”. It's the culmination of on-the-job, formal and informal learning that attests to their knowledge and skills. It's affirmation to members that they are dealing with knowledgeable frontline professionals. Learn about this unique program and the credit unions that are using it to set and recognize performance standards.</p> <p>Host and presenter: Sharron Taylor Guests: Participating CU Supervisor and Accredited MSR</p>	<p>June 15</p> <p>CU16-MSRP-LNC-15Jun10</p>	<p>1:00 pm ET</p>	<p>June 13</p>

July 2010 <i>PowerHour</i> Webinars	Event Date	Start Time	Register By
<p>Cohorts - If You Don't Like to Learn Alone</p> <p>A <i>CUIC</i>® cohort provides a supported and supportive learning environment. If you haven't written a formal exam in years, if you find a particular <i>CUIC</i> course topic challenge or if you really want to interact with others taking the same course, then joining a cohort sounds right for you. Find out "everything you ever wanted to know" about these online learning groups. Host and Presenter: Sharron Taylor</p>	<p>July 7</p> <p>CU16-CWAT-LNC-07Jul10</p>	<p>1:00 pm ET</p>	<p>July 6</p>
<p>MSR Accreditation Program - What Is It? Why Earn It?</p> <p>The MSR Accreditation tells MSRs/FSRs that they have "arrived". It's the culmination of on-the-job, formal and informal learning that attests to their knowledge and skills. It's affirmation to members that they are dealing with frontline professionals. Learn about this unique program and the credit unions that are using it to set and recognize performance standards.</p> <p>Host and presenter: Sharron Taylor Guest: TBA</p>	<p>July 13</p> <p>CU16-MRSP-LNC-13JUL10</p>	<p>1:00 pm ET</p>	<p>July 22</p>
<p>Cohorts - If You Don't Like to Learn Alone</p> <p>A <i>CUIC</i>® cohort provides a supported and supportive learning environment. If you haven't written a formal exam in years, if you find a particular <i>CUIC</i> course topic challenge or if you really want to interact with others taking the same course, then joining a cohort sounds right for you. Find out "everything you ever wanted to know" about these online learning groups. Host and Presenter: Sharron Taylor</p>	<p>July 21</p> <p>CU16-CWAT-LNC-21Jul10</p>	<p>1:00 pm ET</p>	<p>July 20</p>



Credit Union Director Accreditation: Exam Preparation Webinars

For these facilitated sessions, there is a charge of **\$95 per person, per webinar.**

Participants will be emailed the respective PowerPoint presentations and the *CUDA* Sample Exam.

Exam Prep Webinars for Credit Union Director Accreditation Exam	Event Date	Start Time	Register By
<p>In preparation for the June 16, 2010 Exam:</p> <p>Cluster 1: Level B courses: Governance & Accountability, Strategic Planning and Board Development</p> <p>Cluster 2: Level B & C courses: Management Recruitment, The Role of the Audit Committee and Credit: Policy & Monitoring</p> <p>Facilitator: Alisdair Smith</p>	<p style="text-align: center;">May 25</p> <p style="text-align: center;">CD06-CUDA-EXPC1-25May10</p>	<p>6:00 p.m. ET - 8:00 p.m. ET</p>	May 18
	<p style="text-align: center;">May 27</p> <p style="text-align: center;">CD06-CUDA-EXPC2-27May10</p>		May 20
<p>In preparation for the November 17, 2010 Exam:</p> <p>Cluster 1: as above</p> <hr style="width: 20%; margin-left: 0;"/> <p>Cluster 2: as above</p> <p>Facilitator: Alisdair Smith</p>	<p style="text-align: center;">October 26</p> <p style="text-align: center;">CD06-CUDA-EXPC1-26Oct10</p>	<p>6:00 p.m. ET - 8:00 p.m. ET</p>	Oct. 19
	<p style="text-align: center;">October 28</p> <p style="text-align: center;">CD06-CUDA-EXPC2-28Oct10</p>		Oct. 21

4 RMA e-Case Studies with Debrief & Discussion for those in Commercial Credit

eCases are available 24 / 7/ 365 To participate in the facilitated Debrief & Discussion, refer to this schedule.	Dream Sauces (CU01-RMA-CS-DS)	Tilley Toys (CU01-RMA-CS-TT)	Road Runner Bridge and Road Repair Company (CU01-RMA-CS-RR)	Quality Home Health Care Inc. (CU01-RMA-CS-QH)
Register in e-Case by:	Returning this Fall. Watch for dates.	Returning this Fall. Watch for dates.	Returning this Fall. Watch for dates.	May 3
Complete case study by:				May 10
Register in facilitated discussion				May 11
Case study results sent to facilitator				May 12
Facilitated Debrief & Discussion Facilitator: Larry Davies				May 19 (CU06-RMA-FD-QH) Host: Joan Ellis