

Leadership Resources | Effective Results

HARVARD MANAGEMENTOR 10 draws on substantial new research from acknowledged thought leaders to enhance your employees day-to-day activities. Updated with new concepts and rich media, *Harvard ManageMentor* includes proven concepts and tools, work-sheets, and step-by-step guides that have been the enduring cornerstone of success for this premier online performance support and resource program.

The top screenshot shows the 'Ongoing Dialogue' section of the Harvard ManageMentor 10 interface. It features a video player with the title 'Always deliver honest feedback' and a duration of 00:31 / 00:45. Below the video, there is a list of topics including 'Cultivate an emotional bond', 'Personal Insight: Always deliver honest feedback', 'Customize your coaching approach', 'Activity: Directive vs. supportive coaching', 'Blend inquiry and advocacy', 'Give feedback regularly and be specific', and 'Follow Up'. The bottom screenshot shows the 'Apply' section, which includes 'Steps' (Systematic ways to accomplish important tasks), 'Tips' (Suggestions to help you be successful in the workplace), and 'Tools' (Worksheets, checklists, and planning forms to enhance your performance).

Contact Information

HMM is brought to you by EDLS in partnership with CUSOURCE Credit Union Knowledge Network

For program details or to enroll, contact CUSOURCE Credit Union Knowledge Network today!

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YOUR GUIDE TO >



FINE TUNE YOUR COMPANY PERFORMANCE



Harvard ManageMentor10 is ideal for managers at all levels that face a wide variety of business challenges on a daily basis. Building and refining this group's leadership skills on the job will directly affect your organization's success.

Product Highlights

- > 200+ interactive activities
- > 84 Harvard articles included
- > 125+ executive videos
- > Module audio summaries
- > 20 minute path
- > Topic based print functions
- > 200+ customizable tools
- > Comprehension quizzes
- > Facilitator tools included

PROVEN LEARNING STEPS AND REINFORCEMENT TOOLS

PROGRAM ELEMENTS: Each modular topic is organized by section

- GET STARTED** Immediately engages the learner with a media-based scenario (What Would You Do?) that poses a thought-provoking business challenge. This section provides a comprehensive topic overview and offers multiple paths through the content.
- LEARN** Outlines the key ideas of the topic and reinforces them with interactive activities. Short video clips of relevant compelling stories, told by leading global business executives, complement the lessons learned.
- PRACTICE** Real-world scenarios and self-tests check the learner's understanding of the concepts. Managers can test and sharpen their new skills and receive instant feedback in a safe environment.
- APPLY** Practical tools, steps, and tips for applying concepts on the job. Learners can download forms and worksheets that are ideal for ongoing use and customizable application.
- EXPLORE FURTHER** Points to additional resources, such as articles and books, on the topic.

PRACTICAL ADVICE, DOWNLOADABLE TOOLS, AND TIME-SAVING TIPS

Your employees will have access to dozens of modules addressing the full gamut of daily responsibilities—including presentation skills, running a meeting, leading teams, strategy development, career management and many others. Each module helps strengthen specific business skills that drive performance and results across the organization.

- Budgeting
- Business Case Development
- Business Plan Development
- Career Management
- Change Management
- Coaching
- Crisis Management
- Customer Focus
- Decision Making
- Delegating
- Developing Employees
- Difficult Interactions
- Dismissing an Employee
- Diversity
- Feedback Essentials
- Finance Essentials
- Goal Setting
- Hiring
- Innovation and Creativity
- Innovation Implementation
- Laying Off Employees
- Leading and Motivating
- Managing Upward
- Marketing Essentials
- Meeting Management
- Negotiating
- New Manager Transitions
- Performance Appraisal
- Performance Management
- Persuading Others
- Presentation Skills
- Process Improvement
- Project Management
- Retaining Employees
- Strategic Thinking
- Strategy Execution
- Stress Management
- Team Leadership
- Team Management
- Time Management
- Virtual Teams
- Writing Skills

The screenshot shows the Harvard ManageMentor interface for the 'Business Case Development' module. On the left is a navigation menu with options like 'Get Started', 'Learn', 'Practice', 'Apply', and 'Explore Further'. The main content area features a video player titled 'Get Started' with a 'What would you do?' scenario. The video player includes a 'Start' button, a progress bar showing 00:01 / 01:28, and a 'view text' link. Below the video, a text prompt asks: 'How do you decide on the best course of action for your company to take advantage of new opportunities? By building a business case.'